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## Message: RE: New Database issues

## **Material Residual**RE: New Database issues

Kraft, Emily From Date Tuesday, January 24, 2017 7:48 AM

To 'Carrie Hoelscher'

Cc

**image003.jpg** (3 Kb нтмL) **image004.png** (7 Kb нтмL)

I'm afraid this one is one that ITSD will have to get involved with. I'll let you know when I hear back from them about it.

**From:** Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]

Sent: Tuesday, January 24, 2017 7:47 AM

**To:** Kraft, Emily

**Subject:** New Database issues

Good Morning Emily,

Regina at Thrive is having troubles entering new users into the new database. She sent me the below message:

"Every time I click "new user", it says my 30 min session has timed out and to re-log in. In fact, that message is coming up with anything I am trying to click on I have logged out and logged back in several times and keep getting the same message."

Any suggestions? Thanks for your help...again! Carrie Carrie Hoelscher A2A Program Manager



Email 1

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Ourmission: To save and change lives through **Equipping** people, **Empowering** ministries, and **Engaging** communities toward a culture of LIFE.



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